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**PRESS RELEASE**

Docket #: D.17-05-019

**CPUC OFFERS REMINDER THAT 805 AREA CODE  
REQUIRES DIALING 1 + AREA CODE + TELEPHONE NUMBER  
FOR ALL CALLS BEGINNING JUNE 2, 2018**

SAN FRANCISCO, April 19, 2018 - The California Public Utilities Commission (CPUC) reminds consumers that beginning on June 2, 2018, residents and businesses with the 805 area code must dial 1 + area code + telephone number for all calls. After that date, if callers do not use the new dialing procedure, the call will not be completed and a recording will instruct the caller to hang up and dial again using the new dialing procedure.

The dialing change paves the way for an area code overlay that will add the new 820 area code to the geographic area currently served by the 805 area code. The overlay does not require customers to change their existing area code and telephone number, but does require customers to dial “1” plus the three-digit area code plus the seven-digit telephone number for all calls to and from telephone numbers with the 805 and 820 area codes, including local calls.

To prepare for the area code overlay, the CPUC offers the following tips to residents and businesses:

**Deadline:** Beginning June 2, 2018, direct dialed calls from 805 phone numbers will not go through unless dialed as 1 + area code + telephone number.

**Phone Numbers and Pricing Unchanged:** The new dialing procedure will not change existing 805 phone numbers or the cost of the call. Calls that are in a consumer’s local calling area remain local calls.

**Reprogram Automatic Dialers:** Automatic dialing equipment must be reprogrammed to use the new dialing procedure including: life safety systems and medical monitoring devices, fax machines, Internet dial-up numbers, alarm and security systems, gates, speed dialers, call forwarding settings, voicemail services, and other similar services or equipment.



**Dialing 9-1-1 Unaffected:** Consumers can still dial three digits to reach 911. Other three-digit codes, such as 211, 311, 411, 511, 611, 711, and 811, can also be dialed with just three digits where they are available.

Beginning June 30, 2018, consumers requesting new or additional telephone numbers may be assigned telephone numbers with either the new 820 area code or the original 805 area code, depending on available telephone number inventory. Consumers receiving 820 telephone numbers must dial 1 + area code + telephone number for all calls as well.

The 805 area code was created in 1957 when it was split off of the 213 NPA. The 805 area code was split again when the 661 area code was split off in 1999. The 805 area code serves most of San Luis Obispo, Santa Barbara, and Ventura counties as well as small portions of Monterey and Kern Counties. Cities served by the 805 area code include Arroyo Grande, Atascadero, Buellton, Camarillo, Carpinteria, Fillmore, Goleta, Grover Beach, Guadalupe, Lompoc, Moorpark, Morro Bay, Ojai, Oxnard, Paso Robles, Pismo Beach, Port Hueneme, San Luis Obispo, Santa Barbara, Santa Maria, Santa Paula, Simi Valley, Solvang, Thousand Oaks, and Ventura. The new 820 area code will serve the same geographic area currently served by the existing 805 area code.

In May 2017, the CPUC ordered the overlay to ensure that consumers and businesses in the 805 area code continue to have access to telephone numbers from the wireline, wireless, and Voice over Internet Protocol providers of their choice. The 805 area code overlay decision is available at <http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M188/K456/188456367.PDF>.

For more information, consumers and businesses should contact their telephone service provider or visit [www.cpuc.ca.gov/805areacode](http://www.cpuc.ca.gov/805areacode).

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**The map below shows the general geographic areas to be served by the 805/820 area code overlay.**

